

Senior's Snow Removal & Yard Clean-up Service – Q&A

General Information

Q: What services do you offer?

A: We provide contracted snow removal services for driveways, walkways, sidewalks, and steps to ensure safe and accessible pathways for seniors during winter.

Q: Do you offer one-time or seasonal services?

A: We offer both one-time snow removal and seasonal contracts to suit your needs.

Q: What areas do you serve?

A: We currently provide snow removal services in the Scarborough Area.

Q: What are your hours of operation?

A: Will vary from contractor to contractor.

Pricing & Payment

Q: How much does your service cost?

A: Pricing depends on the size of the area to be cleared and the frequency of service. Please contact us for a personalized quote.

Q: What payment methods do you accept?

A: We accept cash payment only and this is to be paid directly to your contract worker.

Service Process & Scheduling

Q: How do I sign up for your service?

A: You can sign up by calling us at 416-847-4134.

Q: Do I need to be home during snow removal?

A: Yes, we need you to be at the property while the service is being provided.

Q: How soon do you clear snow after a snowfall?

A: We aim to clear snow as soon as your contractor is available, this can range from a few hours to a day or two.

Safety & Liability

Are your workers insured?

A: As they are independent contract workers, they are not insured and would have to be covered under the homeowners insurance.

Q: Do you use salt or ice melt?

A: The homeowner needs to provide the supplies like salt or ice melt.

Additional Support

Q: Do you offer emergency snow removal?

A: No, we do not have the capacity to offer emergency snow removal.

Q: Can I cancel or modify my service plan?

A: Yes, you can make arrangements with your individual contractor.

Q: How can I contact you for more information?

A: You can reach us at 416-847-4134, intake@schcontario.ca , or visit our website at <https://schcontario.ca/>