

## **Senior's Snow Removal & Yard Clean-up Service – Q&A**

### **General Information**

**Q: What services do you offer?**

A: We provide contracted yard maintenance and lawn mowing services.

**Q: Do you offer one-time or seasonal services?**

A: We offer both one-time yard maintenance and seasonal contracts to suit your needs.

**Q: What areas do you serve?**

A: We currently provide yard maintenance services in the Scarborough Area.

**Q: What are your hours of operation?**

A: Will vary from contractor to contractor.

### **Pricing & Payment**

**Q: How much does your service cost?**

A: Pricing depends on the size of the area to be cleared and the frequency of service. Please contact us for a personalized quote.

**Q: What payment methods do you accept?**

A: We accept cash payment only and this is to be paid directly to your contract worker.

### **Service Process & Scheduling**

**Q: How do I sign up for your service?**

A: You can sign up by calling us at 416-847-4134.

**Q: Do I need to be home during Yard Maintenance?**

A: Yes, we need you to be at the property while the service is being provided.

**Q: What is the schedule for the service?**

A: You can set a schedule that is mutually agreed upon with your independent contractor.

### **Safety & Liability**

**Are your workers insured?**

A: As they are independent contract workers, they are not insured and would have to be covered under the homeowners insurance.

**Q: Do you need to have our own equipment?**

A: The homeowner can provide their own equipment but sometimes the contractor may prefer to use their own.

**Q: Can I cancel or modify my service plan?**

A: Yes, you can make arrangements with your individual contractor.

**Q: How can I contact you for more information?**

A: You can reach us at 416-847-4134, [intake@schcontario.ca](mailto:intake@schcontario.ca) , or visit our website at <https://schcontario.ca/>